

What will it cost?

Membership fees

- ◆ Annual membership is £55 per person or £75 per couple (must be in same household).
- ◆ Membership Renewable annually on 1st April.
- ◆ If you join the scheme any time after 30th September, there will be a reduced membership charge of £30 for the remainder of that year.
- ◆ Accompanying carers do not pay membership fees.

Journey costs

- ◆ Journey costs start and finish at the driver's address
- ◆ All journey costs are payable to the driver on the day in cash — drivers will provide you with a receipt
- ◆ There is a minimum charge of £3.00 for a journey (if it is under 6 miles).
- ◆ Journeys over 6 miles are charged at 0.45pence per mile.
- ◆ Car parking costs are free at the hospital, but must be paid for in all other locations.
- ◆ Drivers will wait for up to an hour for you once you reach your destination. If they have to wait for over an hour, double mileage will be charged for the entire trip.



www.communityactionisleofwight.org.uk

Charity number: 1053737

Company Reg No. 3340032



Voluntary Car Service

Riverside, The Quay, Newport, Isle of Wight. PO30 2QR

Membership Scheme Information 2025/26

Tel: 522226

Please note: Optio is reliant on the goodwill of the volunteer drivers and membership does not guarantee that every trip request can be met—but we will do our best.

Name:

Address:

Postcode:

Telephone

Emergency Contact Name :

Telephone:

How did you hear about the service?

☐ please tick this box to consent to your next of kin discussing and booking appointments on your behalf ,

Name

Tel No:



About the Scheme

We provide a membership scheme for hundreds of people across the Island who might otherwise be unable to get out and about and do everyday things that most of us take for granted.

A simple trip to the doctor's surgery or an important appointment at the hospital can be complicated if not impossible for some people without the support of a volunteer driver.

Our service is designed to help adults with limited mobility and/or access to public transport get to and from:

- ♦ Hospital appointments/visits
- ♦ Day Centres and Social Trips

What we offer

- ♦ A friendly local service managed by a long-standing reputable community charity.
- ♦ Door to door service with friendly local drivers
- ♦ Priority for medical trips.

What we ask from you

- ♦ That you complete and return your membership form along with the membership fee.
- ♦ If your appointments are cancelled/changed, please let the office know as soon as possible, or there will be a **charge** for the driver's mileage.
- ♦ That you update us with any changes to your personal details or

Reasons for using this service

- ☐ Unable to access other forms of transport ☐ Disability

Do you have a walking aid?

- ☐ Walking frame ☐ Walking Stick
☐ Crutches

☐

£55.00 Single

☐

£75.00 Couple

What we can't do

- ♦ Transport wheelchairs, mobility scooters or pushchairs
- ♦ Drivers cannot physically assist clients into or out of cars. If you need this support, you must ensure that a carer or helper is available.
- ♦ It is not possible to guarantee every trip, but we will do our best. The service is dependent on the goodwill of the volunteer drivers.
- ♦ Act as an emergency service. All trips must be booked at least 2 days in advance with our main office.
- ♦ Provide any Medical Care. People in need of medical support en route to an appointment should contact the relevant medical professional.
- ♦ Transport children (ie under 18)